



## Door to Door Sales

This method of selling is not as popular as it used to be, but if you do receive a door-to-door salesperson in your home, remember the following tips:

- Ask to see the salesperson's company issued identification and seller's license or registration. Make note of his or her name, the name and address of the company, and whether the salesperson carries proper identification.
- Don't be pressured into buying anything. Watch for the warning signs: an offer of a free gift if you buy a product, an offer that is only good that day or a claim that a neighbour just made a purchase.
- If you are interested in the product, ask for sales literature and then call or visit local stores that sell the same merchandise to compare prices. Some door-to-door products may be overpriced.
- If you feel threatened or intimidated, ask the person to leave. Don't leave the person unattended in any room of your home. When you are suspicious, immediately report the incident to the police.

Every province and territory gives you a specified number of days (a cooling-off period) during which you may cancel a contract you make with a door-to-door salesperson for any reason. To find out the length of the cooling-off period where you live, contact your [provincial or territorial consumer affairs office](#).

## Contacts For This Topic

### Provincial and Territorial Consumer Affairs Offices

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#### Alberta

##### Service Alberta, Consumer Contact Centre

3rd Floor Commerce Place  
10155-102 Street

Edmonton, Alberta T5J 4G8

Telephone: 780-427-4088

Toll Free: 1-877-427-4088

Email: [service.alberta@gov.ab.ca](mailto:service.alberta@gov.ab.ca)

Website: [www.servicealberta.ca](http://www.servicealberta.ca)

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#### British Columbia

##### Consumer Protection BC

#307-3450 Uptown Blvd  
PO Box 9244

Victoria, British Columbia V8W 9J2

Telephone: 604-320-1667

Toll Free: 1-888-564-9963

Fax: 250-920-7181

Email: [info@consumerprotectionbc.ca](mailto:info@consumerprotectionbc.ca)

Website: [www.consumerprotectionbc.ca](http://www.consumerprotectionbc.ca)

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#### Manitoba

##### Consumer Protection Office, Manitoba Family Services and Consumer Affairs

302-258 Portage Avenue

Winnipeg, Manitoba R3C 0B6

Telephone: 204-945-3800

Toll Free: 1-800-782-0067

Fax: 204-945-0728

Email: [consumers@gov.mb.ca](mailto:consumers@gov.mb.ca)

Website: [www.manitoba.ca/fs/cca/cpo](http://www.manitoba.ca/fs/cca/cpo)

## New Brunswick

### Department of Justice and Consumer Affairs

Kings Place (King Tower)  
440 King Street

Fredericton, New Brunswick E3B 5H8

Telephone: 506-453-2659

Fax: 506-444-4494

Email: [justice.comments@gnb.ca](mailto:justice.comments@gnb.ca)

Website: [www.gnb.ca/0062/rentalsman/index-e.asp](http://www.gnb.ca/0062/rentalsman/index-e.asp)

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## Newfoundland and Labrador

### Service NL

PO Box 8700

St. John's, Newfoundland and Labrador A1B 4J6

Telephone: 709-729-4834

Toll Free: 1-877-968-2600

Fax: 709-729-6998

Email: [gsinfo@gov.nl.ca](mailto:gsinfo@gov.nl.ca)

Website: [www.gs.gov.nl.ca/index.html](http://www.gs.gov.nl.ca/index.html)

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## Northwest Territories

### Consumer Affairs, Department of Municipal and Community Affairs

5201-50th Avenue, Suite 600

PO Box 1320

Yellowknife, Northwest Territories X1A 3S9

Telephone: 867-873-7125

Fax: 867-873-0309

Email: [michael.gagnon@gov.nt.ca](mailto:michael.gagnon@gov.nt.ca)

Website: [www.maca.gov.nt.ca/operations/consumer\\_affairs/index.html](http://www.maca.gov.nt.ca/operations/consumer_affairs/index.html)

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## Nova Scotia

### Service Nova Scotia and Municipal Relations, Public Enquiries

Mail Room, 8 South

Maritime Centre

1505 Barrington Street

Halifax, Nova Scotia B3J 3K5

Telephone: 902-424-5200

Toll Free: 1-800-670-4357

Fax: 902-424-0720

Email: [askus@gov.ns.ca](mailto:askus@gov.ns.ca)

Website: [www.gov.ns.ca/snsmr/access/individuals/consumer-awareness.asp](http://www.gov.ns.ca/snsmr/access/individuals/consumer-awareness.asp)

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## Nunavut

### Consumer Affairs, Department of Community and Government Services

267 Qaiqtuq Building  
P.O. Box 440

Baker Lake, Nunavut X0C 0A0  
Telephone: 867-793-3303  
Toll Free: 1-866-223-8139  
Fax: 867-793-3321  
Email: [Laupaluktug@gov.nu.ca](mailto:Laupaluktug@gov.nu.ca)  
Website: [www.gov.nu.ca/english/](http://www.gov.nu.ca/english/)

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## Ontario

### Consumer Protection Branch, Ministry of Consumer Services

5775 Yonge Street, Suite 1500  
Toronto, Ontario M7A 2E5  
Telephone: 416-326-8800  
Toll Free: 1-800-889-9768  
Phone (TTY): 416-229-6086  
Phone (TTY) 2: 1-877-666-6545  
Fax: 416-326-8665  
Email: [consumer@ontario.ca](mailto:consumer@ontario.ca)  
Website: [www.ontario.ca/consumerprotection](http://www.ontario.ca/consumerprotection)

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## Prince Edward Island

### Consumer Services, Office of the Attorney General

Shaw Building, 4th Floor  
95 Rochford Street  
PO Box 2000

Charlottetown, Prince Edward Island C1A 7N8  
Telephone: 902-368-4580  
Telephone: 902-368-4550  
Toll Free: 1-800-658-1799  
Fax: 902-368-5283  
Website: [www.gov.pe.ca/jps/index.php3?number=1002799&lang=E](http://www.gov.pe.ca/jps/index.php3?number=1002799&lang=E)

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## Quebec

### Office de la protection du consommateur

400 Jean-Lesage Boulevard, Suite 450  
Québec, Quebec G1K 8W4  
Telephone: 418-643-1484  
Toll Free: 1-888-672-2556  
Fax: 418-528-0976  
Website: [www.opc.gouv.qc.ca](http://www.opc.gouv.qc.ca)

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## Saskatchewan

### Consumer Protection Branch, Ministry of Justice and Attorney General

1919 Saskatchewan Drive, Suite 500  
Regina, Saskatchewan S4P 4H2  
Telephone: 306-787-5550

Toll Free: 1-888-374-4636  
Fax: 306-787-9779  
Email: [consumerprotection@gov.sk.ca](mailto:consumerprotection@gov.sk.ca)  
Website: [www.justice.gov.sk.ca/cpb](http://www.justice.gov.sk.ca/cpb)

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## Yukon

### Consumer Services, Department of Community Services

Andrew Philipson Law Centre  
2130 Second Avenue, 3rd Floor  
PO Box 2703 (C-5)

Whitehorse, Yukon Y1A 2C6  
Telephone: 867-667-5111  
Toll Free: 1-800-661-0408 ext. 5111  
Fax: 867-667-3609  
Email: [consumer@gov.yk.ca](mailto:consumer@gov.yk.ca)  
Website: [www.community.gov.yk.ca/consumer/index.html](http://www.community.gov.yk.ca/consumer/index.html)

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