



Canadian Consumer Handbook

E-waste

This content has moved to the [E-waste](#) page on the Office of Consumer Affairs website.

Contacts For This Topic

Federal Consumer Affairs Office

Office of Consumer Affairs

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Email: ISED-ISDE@canada.ca
Website: www.ic.gc.ca/consumer

Provincial and Territorial Consumer Affairs Offices

Alberta

Service Alberta, Consumer Contact Centre

Commerce Place 3rd Floor
10155 102nd Street

Edmonton, Alberta T5J 4L4
Telephone: 780-427-4088
Toll Free: 1-877-427-4088
Email: service.alberta@gov.ab.ca
Website: www.servicealberta.ca

British Columbia

Consumer Protection BC

321-3600 Uptown Blvd
PO Box 9244

Victoria, British Columbia V8W 9J2
Telephone: 604-320-1667
Toll Free: 1-888-564-9963
Fax: 250-920-7181
Email: info@consumerprotectionbc.ca
Website: www.consumerprotectionbc.ca

Manitoba

Consumer Protection Office, Manitoba Justice

302-258 Portage Avenue

Winnipeg, Manitoba R3C 0B6

Telephone: 204-945-3800

Toll Free: 1-800-782-0067

Fax: 204-945-0728

Email: consumers@gov.mb.ca

Website: www.manitoba.ca/consumerinfo

New Brunswick

Financial and Consumer Services Commission

200-225 King St

Fredericton, New Brunswick E3B 1E1

Toll Free: 1-866-933-2222

Fax: 506-444-4494

Email: info@fcnb.ca

Website: fcnb.ca/financialconsumer.html

Newfoundland and Labrador

Service NL

PO Box 8700

St. John's, Newfoundland and Labrador A1B 4J6

Telephone: 709-729-2600

Toll Free: 1-877-968-2600

Fax: 709-729-6998

Email: consumeraffairs@gov.nl.ca

Website: www.servicenl.gov.nl.ca/consumer/consumer_affairs

Northwest Territories

Consumer Affairs, Department of Municipal and Community Affairs

600-5201 50th Ave

Yellowknife, Northwest Territories X1A 3S9

Telephone: 867-767-9161 ext 21022

Fax: 867-873-0309

Email: consumer_affairs@gov.nt.ca

Website: www.maca.gov.nt.ca/en/services/consumer-affairs

Nova Scotia

Public Enquiries, Service Nova Scotia

Mail Room 8 South

Maritime Centre

1505 Barrington Street

Halifax, Nova Scotia B3J 3K5

Telephone: 902-424-5200

Toll Free: 1-800-670-4357

Fax: 902-424-0720

Email: askus@novascotia.ca

Website: novascotia.ca/sns/access/individuals/consumer-awareness.asp

Nunavut

Consumer Affairs, Department of Community and Government Services

3090 9th St
P.O. Box 440

Baker Lake, Nunavut X0C 0A0

Telephone: 867-793-3303

Toll Free: 1-866-223-8139

Fax: 867-793-3321

Email: consumerprotection@gov.nu.ca

Website: www.gov.nu.ca/community-and-government-services/information/consumer-affairs

Ontario

Consumer Protection Ontario, Ministry of Government and Consumer Services

Box 450
1201 Wilson Ave Station A

Toronto, Ontario M3M 1J8

Telephone: 416-326-8800

Toll Free: 1-800-889-9768

Phone (TTY): 416-229-6086

Phone (TTY) 2: 1-877-666-6545

Fax: 416-326-8665

Email: consumer@ontario.ca

Website: www.ontario.ca/page/consumer-protection-ontario

Prince Edward Island

Consumer Services, Department of Justice and Public Safety

Shaw Building 4th Floor
95 Rochford Street
PO Box 2000

Charlottetown, Prince Edward Island C1A 7N8

Telephone: 902-368-4580

Toll Free: 1-800-658-1799

Fax: 902-368-5283

Website: www.princeedwardisland.ca/en/topic/consumer-services

Quebec

Office de la protection du consommateur

450-400 Jean-Lesage Blvd
Québec, Quebec G1K 8W4

Telephone: 418-643-1484

Toll Free: 1-888-672-2556

Fax: 418-528-0976

Website: www.opc.gouv.qc.ca

Yukon

Consumer Services, Department of Community Services

307 Black Street

Whitehorse, Yukon Y1A 2N1

Telephone: 867-667-5111

Toll Free: 1-800-661-0408 ext. 5111

Fax: 867-667-3609

Email: consumer@gov.yk.ca

Website: www.community.gov.yk.ca/consumer/cp.html

Recycle My Cell

Canadian Wireless Telecommunications Association

1110-130 Albert St.

Ottawa, Ontario K1P 5G4

Toll Free: 1-888-797-1740

Email: info@RecycleMyCell.ca

Website: www.recyclemycell.ca
