



Credit Reporting

This content is no longer available. Please consult the [Credit reports and scores](#) page on the Canada.ca website.

Contacts For This Topic

Credit Reporting Agencies

TransUnion Canada

Consumer Relations

709 Main Street West
PO Box 338
LCD 1

Hamilton, Ontario L8L 7W2

Telephone: 905-525-0262

Toll Free: 1-800-663-9980

Website: www.tuc.ca

TransUnion Canada

Consumer Relations [For Quebec Residents]

Suite 370
1 Place Laval West

Laval, Quebec H7N 1A1

Telephone: 514-335-0374

Toll Free: 1-877-713-3393

Website: www.tuc.ca

Equifax Canada Inc.

Consumer Relations Department

PO Box 190
Jean Talon Station

Montréal, Quebec H1S 2Z2

Telephone: 514-493-2314

Toll Free: 1-800-465-7166

Fax: 514-355-8502

Email: consumer.relations@equifax.com

Website: www.equifax.ca

Financial Consumer Agency of Canada (FCAC)

6th Floor
427 Laurier Avenue West

Ottawa, Ontario K1R 1B9
Telephone: 613-996-5454
Toll Free: 1-866-461-FCAC (3222)
Toll Free 2: 1-866-914-6097
Phone (TTY): 613-947-7771
Fax: 613-941-1436
Email: info@fcac-acfc.gc.ca
Website: www.fcac-acfc.gc.ca

Provincial and Territorial Consumer Affairs Office

Saskatchewan

Consumer Protection Division, Financial and Consumer Affairs Authority of Saskatchewan
500-1919 Saskatchewan Drive
Regina, Saskatchewan S4P 4H2
Telephone: 1 877 880-5550
Telephone: 306 787-5550
Fax: 306 787-9779
Email: Consumerprotection@gov.sk.ca
Website: www.fcaa.gov.sk.ca

Provincial and Territorial Consumer Affairs Offices

Alberta

Service Alberta, Consumer Contact Centre
Commerce Place 3rd Floor
10155 102nd Street

Edmonton, Alberta T5J 4L4
Telephone: 780-427-4088
Toll Free: 1-877-427-4088
Email: service.alberta@gov.ab.ca
Website: www.servicealberta.ca

British Columbia

Consumer Protection BC
321-3600 Uptown Blvd
PO Box 9244

Victoria, British Columbia V8W 9J2
Telephone: 604-320-1667

Toll Free: 1-888-564-9963
Fax: 250-920-7181
Email: info@consumerprotectionbc.ca
Website: www.consumerprotectionbc.ca

Manitoba

Consumer Protection Office, Manitoba Justice
302-258 Portage Avenue
Winnipeg, Manitoba R3C 0B6
Telephone: 204-945-3800
Toll Free: 1-800-782-0067
Fax: 204-945-0728
Email: consumers@gov.mb.ca
Website: www.manitoba.ca/consumerinfo

New Brunswick

Financial and Consumer Services Commission
200-225 King St
Fredericton, New Brunswick E3B 1E1
Toll Free: 1-866-933-2222
Fax: 506-444-4494
Email: info@fcb.ca
Website: fcb.ca/financialconsumer.html

Newfoundland and Labrador

Service NL
PO Box 8700
St. John's, Newfoundland and Labrador A1B 4J6
Telephone: 709-729-2600
Toll Free: 1-877-968-2600
Fax: 709-729-6998
Email: consumeraffairs@gov.nl.ca
Website: www.servicenl.gov.nl.ca/consumer/consumer_affairs

Northwest Territories

Consumer Affairs, Department of Municipal and Community Affairs
600-5201 50th Ave
Yellowknife, Northwest Territories X1A 3S9
Telephone: 867-767-9161 ext 21022
Fax: 867-873-0309
Email: consumer_affairs@gov.nt.ca
Website: www.maca.gov.nt.ca/en/services/consumer-affairs

Nova Scotia

Public Enquiries, Service Nova Scotia
Mail Room 8 South
Maritime Centre
1505 Barrington Street

Halifax, Nova Scotia B3J 3K5
Telephone: 902-424-5200
Toll Free: 1-800-670-4357
Fax: 902-424-0720
Email: askus@novascotia.ca
Website: novascotia.ca/sns/access/individuals/consumer-awareness.asp

Nunavut

Consumer Affairs, Department of Community and Government Services
3090 9th St
P.O. Box 440

Baker Lake, Nunavut X0C 0A0
Telephone: 867-793-3303
Toll Free: 1-866-223-8139
Fax: 867-793-3321
Email: consumerprotection@gov.nu.ca
Website: www.gov.nu.ca/community-and-government-services/information/consumer-affairs

Ontario

Consumer Protection Ontario, Ministry of Government and Consumer Services
Box 450
1201 Wilson Ave Station A

Toronto, Ontario M3M 1J8
Telephone: 416-326-8800
Toll Free: 1-800-889-9768
Phone (TTY): 416-229-6086
Phone (TTY) 2: 1-877-666-6545
Fax: 416-326-8665
Email: consumer@ontario.ca
Website: www.ontario.ca/page/consumer-protection-ontario

Prince Edward Island

Consumer Services, Department of Justice and Public Safety
Shaw Building 4th Floor
95 Rochford Street
PO Box 2000

Charlottetown, Prince Edward Island C1A 7N8
Telephone: 902-368-4580
Toll Free: 1-800-658-1799
Fax: 902-368-5283
Website: www.princeedwardisland.ca/en/topic/consumer-services

Quebec

Office de la protection du consommateur
450-400 Jean-Lesage Blvd

Québec, Quebec G1K 8W4
Telephone: 418-643-1484
Toll Free: 1-888-672-2556
Fax: 418-528-0976
Website: www.opc.gouv.qc.ca

Yukon

Consumer Services, Department of Community Services

307 Black Street
Whitehorse, Yukon Y1A 2N1
Telephone: 867-667-5111
Toll Free: 1-800-661-0408 ext. 5111
Fax: 867-667-3609
Email: consumer@gov.yk.ca
Website: www.community.gov.yk.ca/consumer/cp.html
